

Quality Times

Section 1309

March 2011



Northern Colorado
Section
The Global Voice of Quality™

Website: www.asq1309.com
Email: info@asq1309.com



March Monthly Meeting

Section 1309 Monthly Meeting

Date: Wednesday, March 16, 2011

Time: 5:30—7:00 pm

Please RSVP by Tuesday, March 15, 2011 to: info@asq1309.com

Food: 5:30-5:45 pm

Presentation Time: 5:45-6:45 pm

Business Meeting/Announcements: 6:45-7:00 pm

Topic: How to survive and thrive when dealing with China

Speaker: Bob Launsby

Description: Communication and team work have always been big challenges for companies. Add to this different cultures, backgrounds, communication media's, and language and the challenge becomes only greater. In this session the speakers will discuss some of these challenges relative to business with Chinese companies while providing some do's/don't regarding various forms of business communication.

Agenda:

- Brief introductions
- Some of the subtleties of the Mandarin language
 - Ma Ma Ma Ma
 - It is good to say duh (sometimes)!
 - What does “hello laowai hello” mean?
- Culture differences: some simple do's and do not's

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Sponsor's Box

Section 1309 is looking for sponsors for this newsletter. Please contact any the newsletter editor (michael_tapia@yahoo.com) if you or your company is interested in advertising in this newsletter.

ASQ Certification Local Exam Schedule

Exam Date	Application Deadline	Certification Exam
June 4, 2011	Apr 15, 2011	CCT, CPGP, CQA, CQE, CQIA, CQPA, CSQE, SSGB
Oct 1, 2011	Aug 12, 2011	CBA, CHA, CMQ/OE, CQI, CQT, CRE, SSBB
Dec 3, 2011	Oct 14, 2011	CCT, CPGP, CQA, CQE, CQIA, CQPA, CSQE, SSGB

For more details or to register please visit: <http://www.asq.org/certification/>

March Meeting Notice (cont'd)

- Business meeting etiquette
- Should you drive in the major cities?
 - Rules pertaining to red lights
 - How to cross intersections
- Some key phrases
- Risks in sourcing in China
- A few key essential phrases when visiting China
- Discussion question for attendee: what have been your major challenges in dealing with Chinese companies?

Speaker Bio: Bob Launsby has worked as a consultant for clients in US, Europe, and Asia for 25 years. He is the author of 5 books (Design of Experiments) and numerous publications. He has facilitated major initiatives for companies in new product development and complex problem solving. A focused runner, Bob finished first in the 2009 national seniors 10k at Stanford University. He is currently making progress with his attempts to understand China and the Mandarin language.

Location: Hewlett Packard Ft. Collins Campus – Building 3, Conference room 3LC5

Directions: From I-25 - Take the Harmony Exit #265. Go West towards Ft. Collins for approximately 1 mile, the HP campus will be on the North side of the road. Take the 2nd entrance into the HP Campus (do not turn at the light for Lady Moon Drive, go to the second entrance co-labeled HP & Avago). Turn in and go straight into a circular parking lot, keep to your right and park anywhere on the right side of the circle. At the NE corner of the circular lot is the Building 3 Lobby sign, go into the lobby, tell the security guard you're there for the ASQ meeting and sign in. Mike Adamson will be there shortly and will need to escort everyone from the lobby to the conference room which is just down the hall. Mike's cell phone is 970-481-1111, call if you need assistance.

Section 1309 News

ASQ Section 1309 Officer Nominations Needed

It's time for the annual selection of ASQ Northern Colorado Section 1309 officers! The position of Chair will be open and will need to be filled; in addition, the usual annual elections will be held for the other positions of Vice Chair, Secretary and Treasurer if anyone is interested in running for those positions. Please contact Peter Hasvold, Section 1309 Nominations Chair, if you are interested in serving as a section officer for 2011-2012. Nominations should be sent by March 31, 2011.

Click this link for a description of duties or copy it into a browser address field:

<http://www.asq.org/member-leader-community/positions/index.html>

Peter can be contacted via phone (303-402-4723) or email (peter.hasvold@vaisala.com).

Speakers Needed for ASQ Section 1309 Monthly Meetings

Section 1309 officers needs speakers for 2010-2011. If interested in presenting or know someone that may be interested please contact Mike Adamson, Section 1309 Program Chair.

Mike can be contacted via email (mike.adamson@hp.com).

Job Openings—Local

Cavendish Scott, Inc.

Cavendish Scott, Inc. is looking for a trainee internal auditor. This is a trainee position rather than one for a fully qualified auditor as we want to develop our new colleague in our unique philosophy and style.

Cavendish Scott is the industry leader in providing ISO management system consulting. We provide the most practical, business focused and ethical systems to meet our customers' needs.

The role includes conducting internal audits to ISO 9001 and other similar standards (AS 9100, 14001, 13485, 17025, etc.) for Cavendish Scott clients. Initially you will be part of an audit team and provided full support. You will be given comprehensive formal and on the job training and eventually you will audit independently and lead audit teams.

The role will allow development as a professional ISO auditor, fully and formally qualified and performing and leading audits in a variety of standards. It is hoped that you will also participate in the provision of ISO training courses and possibly present training classes independently.

The ideal candidate will be dynamic, self-motivated, well presented, a good communicator, capable of working alone, capable of individual development and free to travel easily for about 0-10 days per month. You will be familiar with Microsoft office and outlook email. You will probably be an ISO (or similar) internal auditor, possibly full time but possibly as an occasional auditor in addition to your other duties.

Remuneration includes a generous salary package, bonuses, health/dental/vision and 401k contributions.

To apply please briefly outline your applicability to the above criteria in an email. Please briefly explain:

- Your recent work history and salary requirements.
- Your experience of and knowledge of ISO 9000 (or similar standards e.g. FDA)
- Your auditing experience

Cavendish Scott, Inc.

apply@cavendishscott.com

Spring 2011 ASQ Boulder Section 1313 Course Offerings

Course name	Course Fee ¹	Class Dates	Class Registration Deadline
1301 - Certified Quality Engineer (CQE) Review	Contact ASQ Section 1313	TBD	TBD
1323 – ASQ Exam BoK: Statistical Principles, Techniques and Applications	Contact ASQ Section 1313	TBD	TBD
1324 – ASQ CQE Book of Knowledge (Bok) Review	Contact ASQ Section 1313	TBD	TBD

¹ASQ or other professional society member/non-member fee. Cost of primers, texts, workbooks, etc. are in addition to course fee.

A list of instructor biographies, course descriptions, and registration information can be found on the ASQ Boulder Section web site, <http://www.asq1313.org/>. Select the link for course offerings to obtain the registration form. If enough Northern Colorado section members sign-up for a class, the Boulder section is willing to consider a location in the Fort Collins area. If a class you need is not listed above, please contact the Boulder education chair John Beachman at john.beachman@covidien.com.

GUARANTEE: If you pay for and take one of Boulder's ASQ Certification review courses and still fail the Certification Exam, you may retake the course for free as many times as you need. The instructor reserves the right to charge for course materials (e.g., handouts, etc.).

Welcome from your Newsletter Editor

Dear ASQ Section 1309 Member,

This is the fifth newsletter for the 2010/2011 membership year. As always, please send your comments to me at michael_tapia@yahoo.com.

Michael Tapia

Open Positions:

Volunteers earn 1.5 RCU per committee per year!

- Auditing/Certification
- Nominations

Newsletter or Website Submissions

Please contact info@asq1309.com for newsletter or website submissions. Acceptable submissions received before the 20th of each month will be included in the following month's newsletter or website. Examples of submissions are:

- Job Postings
- ASQ Member Resumes
- Ads (there is a fee for advertisements)
- Conference Information
- Informative Articles
- News



Remember to go to www.asq.org for ASQ news, events, courses, job searches, and updates to your profile.

ASQ Northern Colorado
Section 1309 Member Leaders

Chair:

Peter Hasvold
303-402-4723)
peter.hasvold@vaisala.com

Vice Chair:

Randy Johnson
970-498-3435
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rajohnsco@aol.com

Secretary:

Margaret Royale
margaret74@msn.com

Treasurer:

Linda Kaiser
lkaiser@stoller.com

**Auditing/Certification,
Nominations: (acting)**

Peter Hasvold
303-402-4723)
peter.hasvold@vaisala.com

Education:

Dr. Russ Johnson
970-581-0075
ImprovementQuest@aol.com

Membership:

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307-633-5247
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