

# Quality Times

Section 1309

October 2006



Northern Colorado  
Section

Website: [www.asq1309.com](http://www.asq1309.com)  
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## October Monthly Meeting

**Section 1309 Monthly Membership Meeting**

**Date: 10/18/06**

**Time: 5:30—7:00 pm, with boardmeeting afterwards**

**Please RSVP to: [info@asq1309.com](mailto:info@asq1309.com)**

**Topic:** Accelerating Lean Six Sigma Efforts Through Effective Change Management

**Location:** Boulder Scientific at 4161 Specialty Place. From I-25 and Hwy 119 (Longmont exit), go 1 block east to the Frontage Rd. Take the Frontage Rd south for slightly over 1 mile, then turn east onto Specialty Place. Take Specialty Place until it dead-ends into the Boulder Scientific parking lot.

**Dinner (pizza or subs) and soda to be provided**

**Speaker: Gary Vansuch**

**WHAT WILL BE COVERED** – Lean Six Sigma and related process improvement methods have often yielded good results for companies, but not consistently and not without some controversy. For instance, one recent research study by the Harvard & Wharton business schools made headlines by concluding that “widespread process management initiatives over the past few years have reached the limits of improvement”. With regard to Six Sigma specifically, the study’s authors indicate that “you can go overboard. It’s not an inexpensive thing.”

Is this true? Are our current process management initiatives missing the boat? Are we going “overboard” with Six Sigma? What is Lean Six Sigma missing?


This session will explore this and other related criticisms of Lean Six Sigma and related process improvement technologies and will discuss how the effective management of the people side of change can help.

More details on Gary’s impressive career can be found on page 2.

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## More Details on our Speaker, Gary Vansuch

**GARY VANSUCH** is a Six Sigma Master Black Belt at Oppenheimer Funds, a mutual fund company in Centennial, Colorado. He has over 25 years of business improvement experience in energy and financial service organizations. Gary has been a member of ASQ since 1982 and has served in a number of different ASQ leadership positions, including Chair of the Service Quality Division and the Chair of the Ishikawa Award Selection Committee. Gary also served 6 years with the Malcolm Baldrige National Quality Award program, including 4 years as a Senior Examiner and as a member of the Case Study Development Team.

## Quality Drives Lean Conference *Atlanta, GA, Oct 30 to Nov 2, 2006*

"Quality Drives Lean", a powerful conference combining the ASQ Southeast Quality Conference with the Institute of Industrial Engineers' Lean Conference, October 30-31 plus a two-day Post Conference on Value Stream Mapping, Atlanta, Georgia, Crowne Plaza Ravinia. Conference features speakers, educational sessions in six tracks, local tours, networking and exhibits.

### You'll be Able To

- ✦ Benchmark Tools And Techniques That Work
- ✦ Accelerate Your Initiative
- ✦ Learn New Tools To Improve Quality
- ✦ Network With Quality & Lean Leaders
- ✦ Meet Top Notch Vendors Whose Tools And Methods Match Your Needs

More details at: <http://www.IIELEANASQ.org>

## National Quality Education Conference *Dallas, TX, Nov 12—14, 2006*

NQEC is an outstanding opportunity for educators seeking awareness, commitment, refinement and measurable progress through continuous improvement approaches and processes. Learn best practices in leadership, strategic planning, stakeholder expectations, information management, process management and more.

More details at: <http://www.asq.org/conferences/quality-education-conference/>

## ASQ Certification Local Exam Schedule

Exam Date	Application Deadline	Certification Exam
Oct 21, 2006	Aug 18, 2006	SSBB, CMQ/OE, CMI, CRE, CHA, CBA, CQT
Dec 2, 2006	Oct 6, 2006	CCT, CQA, CQE, CQIA, CSQE, QPAC, SSGB

ASQ Northern Colorado  
Section 1309 Member Leaders

**Chair:**

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## Job Openings

For current job openings please visit: <http://www.asq1309.com/jobopenings.htm>.

Submit your resume or job opening to: [info@asq1309.com](mailto:info@asq1309.com) if you'd like it to be posted on our job site.

## ASQ1309 Program Calendar

November 15
Bill Tian
Design-for-Reliability: How to Deliver Reliable Products at Low Cost

## Newsletter or Website Submissions

Please contact [info@asq1309.com](mailto:info@asq1309.com) for newsletter or website submissions. Acceptable submissions received before the 20th of each month will be included in the following month's newsletter or website. Examples of submissions are:

- Job Postings
- ASQ Member Resumes
- Ads (there is a fee for advertisements)
- Conference Information



Remember to go to [www.asq.org](http://www.asq.org) for ASQ news, events, courses, job searches, and updates to your profile.

## *Each One Reach One Recruitment Program*

Since the July launch of Each One Reach One ASQ Bucks Rewards, ASQ has expanded the reach of the program by including Sustaining membership!

For every new Sustaining member you recruit, you will be rewarded with **120 ASQ Bucks** to use on items such as:

Membership renewal (\$25 minimum)

Quality Press purchases

Conference of your choice

Training or Certification

The Each One Reach One (EORO) program continues to be a big success because of members like YOU who have spread the word - making the case for quality and promoting ASQ to your peers. You create and expand the community that makes ASQ a valuable resource to our members, and acknowledge ASQ globally as the go-to organization for all things related to quality. Recruiting new members gives you the opportunity to build relationships with other members who share a similar interest. Participation in EORO allows you to expand and create new communities of practice, geographic sections, and forums and divisions - these relationships open doors to a world of endless possibilities.

### **Top Benefits of Joining ASQ**

1. Network, seek solutions, and share ideas with industry peers
2. Access member-discounted training, certification, and events
3. Search and download job-specific articles, white papers, and more
4. Grow in your profession with our practical, relevant Body of Knowledge

YOU are the Face of ASQ - We thank you for your continued commitment. For more details visit <http://www.asq.org/join/eoro/>

## *Volunteer For ASQ Section 1309 Board*

### ***Open Positions:***

Education Chair: Plans and manages educational and certification review classes.

## *Leadership Tip* *Adapted from ASQ Friday Fast Facts\**

### **Encourage and Respect New Thinking**

It takes courage to bring up a new idea or a fresh perspective within a team. Creativity is a mindset that needs to be championed and valued by the leader. Be open to new ideas and suspend judgment during the idea generation phase. Encourage people to build on ideas, not tear them down. Dismissing ideas too soon is a sure way of losing the best solutions and suppressing creative thinking.

*- Leading Insight, a management consulting company*

\*Friday Fast Facts is a weekly electronic publication specifically designed for ASQ member leaders. Its purpose is to assist member leaders in their quest to improve member awareness, value, and satisfaction.

## Fall 2006 ASQ Boulder Section 1313 Course Offerings

Course name	Instructor	Course Fee (1)	Exam Date	Exam Application Deadline	Course Dates & Times	Course Registration Deadline
<b>1305 - Certified Software Quality Engineer (CSQE) Review</b>	Arnold Miller 303-385-6671	\$400/ \$450 (2)	Dec 2, 2006 Jun 2, 2007	Oct 6, 2006 Apr 6, 2007	Oct 11, 18, 25, Nov 1,8,15,22,29, 2006 (6 PM-9 PM, 24 hrs total)	Sep 27, 2006
<b>1301 - Certified Quality Engineer (CQE) Review</b>  * NEW BODY OF KNOWLEDGE FOR DECEMBER 2006 EXAM	Monrad Monsen 303-673-2438	\$400/ \$450 (2)	Dec 2, 2006* Jun 2, 2007	Oct 6, 2006 Apr 6, 2007	Oct 28, Nov 4, 11, 2006 (8 AM – 5 PM, 24 hrs total)	Oct 14, 2006
<b>1302 – Certified Quality Auditor (CQA) Review</b>	Yule Peterson 720-304-3046 Joan Fiore 303-939-8077	\$400/ \$450 (2)	Dec 2, 2006 Jun 2, 2007	Oct 6, 2006 Apr 6, 2007	Nov 4, 11, 18, 2006 (8 AM – 5 PM, 24 hrs total)	Oct 21, 2006
<b>1318 - Certified Quality Improvement Associate (CQIA) Review</b>	Yule Peterson 720-304-3046 Joan Fiore 303-939-8077	\$250/ \$300 (2)	Dec 2, 2006 Jun 2, 2007	Oct 6, 2006 Apr 6, 2007	Nov 18, 2006 (8 AM – 5 PM, 8 hrs total)	Nov 4, 2006
<b>1303 - Certified Quality Technician (CQT) Review</b>	Ted Brzycki 303-678-1184	\$400/ \$450 (2)	Oct. 21, 2006 Mar 3, 2007 Oct 20, 2007	Aug 18, 2006 Jan 12, 2007 Aug 17, 2007	Sep 30, Oct 7, 14, 2006 (8 AM – 5 PM, 24 hrs total)	Sep 16, 2006
<b>1304 - Certified Mechanical Inspector (CMI) Review</b>	Dave Woolever 303-776-5406	\$400/ \$450 (2)	Oct. 21, 2006 Mar 3, 2007 Oct 20, 2007	Aug 18, 2006 Jan 12, 2007 Aug 17, 2007	Sep 30, Oct 7, 14, 2006 (8 AM – 5 PM, 24 hrs total)	Sep 16, 2006
<b>1310 – Certified Manager of Quality / Organizational Excellence (CMQOE) Review</b>	Yule Peterson 720-304-3046 Joan Fiore 303-939-8077	\$400/ \$450 (2)	Oct. 21, 2006 Mar 3, 2007 Oct 20, 2007	Aug 18, 2006 Jan 12, 2007 Aug 17, 2007	Contact instructor for available dates (12 hrs total)	Sep 16, 2006
<b>1321-Six Sigma Overview</b> Benefits, Basic tools, Analysis, Success Planning	Janet Mutthersbough 303-641-3136	\$325/ \$375 (2)	No direct ASQ Exam.  This is a well-rounded introductory course that fits company leaders and potential team members.		2006 (16 hrs) (Times by appointment)	Call for times
<b>1322-ESD Simplified</b> ESD: practical applications, economical ESD protection, understanding ESD control and monitoring compliance	Janet Mutthersbough 303-641-3136	\$225/ \$275 (2)	No direct ASQ Exam.  Training may be specialized for your needs		2006 (8 hrs or tailored to your needs)	Call for times

(1) Course fee for ASQ or other professional society member/non-member. (2) **Cost of primers, texts, workbooks, etc. are not included and must be purchased by the student prior the first class. Contact the Boulder Education Chair for details.**

See <http://www.asq1313.org/> for instructor, course and registration info.